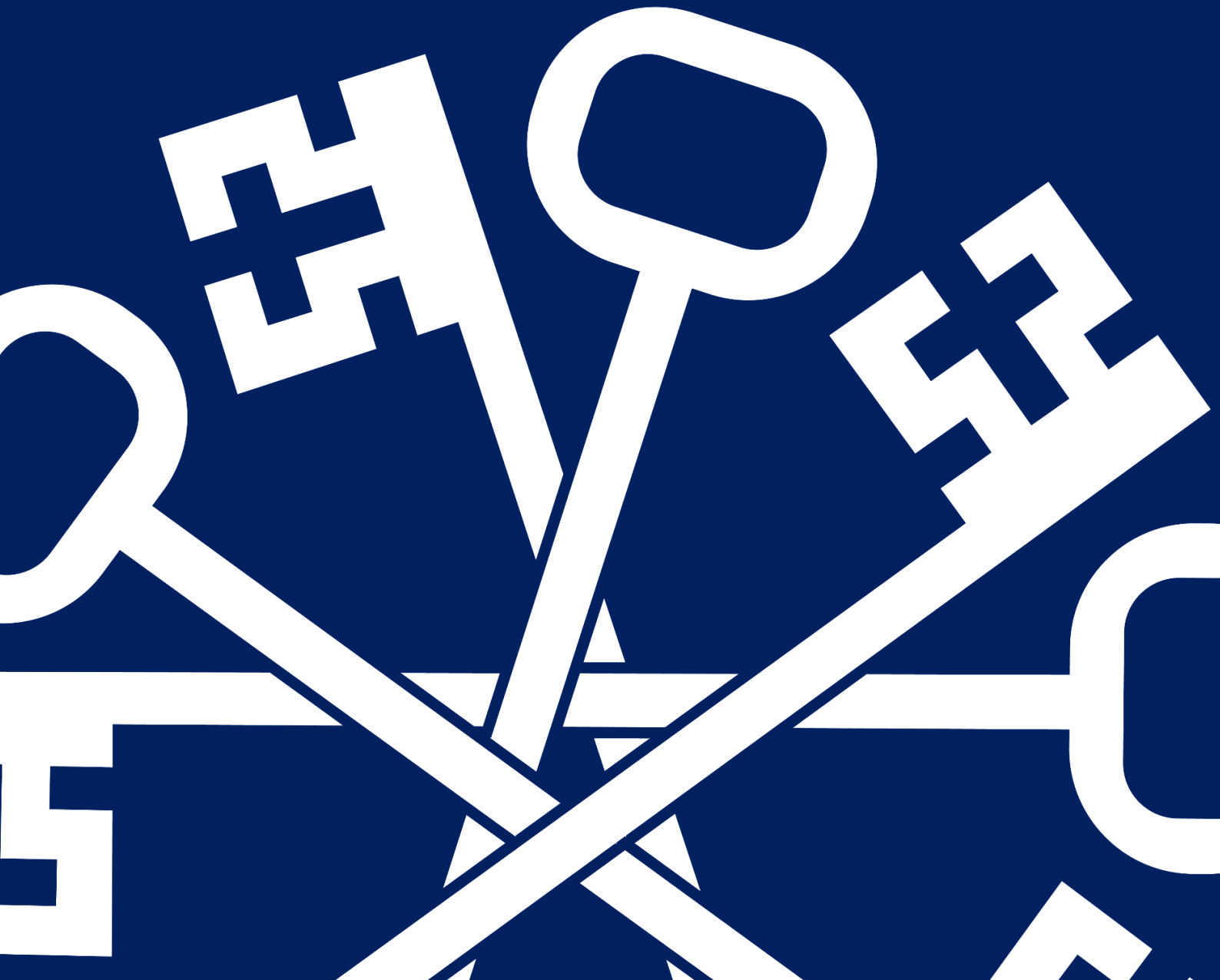




KEYS  
ACADEMIES  
TRUST

# Unreasonable Behaviour Policy Version 1.1



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## 1. Policy Statement

- 1.1. At the heart of our mission is the belief that every individual has untapped potential waiting to be unlocked. By fostering an environment that challenges and supports growth, we want to create pathways for social mobility. By providing the right tools, guidance, and opportunities, we enable each person to overcome barriers and reach their fullest potential.
- 1.2. We want our schools to not only places of learning but vibrant communities where every person feels they truly belong. Within this students, teachers, and support staff alike should feel they are developing and succeeding. This success should be an achievable reality for all, irrespective of background or circumstance. It may be quite different for each of us, but the key is the feeling of pride in doing well and enjoyment of the journey.
- 1.3. We are committed to building inclusive environments where the uniqueness of every individual is celebrated, and where collective growth is the norm.

## 2. Change Summary

- 2.1. This is the first policy iteration (previously included within overall Complaints Policy)

## 3. Unreasonable Behaviour - Barring from the School Premises

- 3.1. Although fulfilling a public function, schools are private places. The public has no automatic right of entry. We will therefore act to ensure that Keys Academies Trust ("the Trust") academies remain safe places for students, staff and other members of our community.
- 3.2. In response to any serious incident of aggression or violence, the concerns and actions to be taken will be put in writing immediately and the police informed. This may include banning an individual from a Trust site.
- 3.3. If a parent or carer's behaviour is a cause for concern, Trust academies reserve the right to ask a parent or carer to leave school premises. In serious cases, the Headteacher may notify them in writing that their implied licence to be on school premises has been temporarily revoked, subject to any representations that the parent or carer may wish to make. In this instance parents or carers have the opportunity to formally express their views on the decision to bar within 5 working days of the bar being issued. Any such representations should be put in writing and sent to the Headteacher.
- 3.4. The decision to bar will then be reviewed, taking into account any representations made by the parent or carer and will either be confirmed or lifted within 5 working days. If the decision is confirmed, the parent or carer will be notified in writing, explaining how long the bar will be in place.

- 3.5. Anyone wishing to complain about being barred can do so, by letter or email, to the Headteacher or Chair of Governors. Having received a response from the Headteacher or Chair of Governors if a parent or carer still wishes to complain about being barred they can complain to the Chair of Trustees by contacting the Head of Governance via e-mail [estephens-dunn@kestrust.org](mailto:estephens-dunn@kestrust.org) or via post to Head of Governance, Jack Hunt School, Bradwell Road, Peterborough, PE3 9PY. Please mark them as Private and Confidential. However, complaints about barring cannot be escalated to the Department for Education or the ESFA. Once the Trust's complaints procedure has been completed, no further action will be taken by the school. The individual is, however, open to seek their own independent advice on the decision if they wish.

## 4. Version History

VERSION	ACTION	RESPONSIBLE	DATE
1.0	Policy reviewed, unreasonable complainants moved into Complaints Policy and Procedure	Head of Governance	04/07/2022
1.1	Review of policy in line with schedule		04/07/2024

